AS9120B Quick Reference

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7.5.3.2 (untitled) obsolete documented information; data protection; e		
		vidence of product origin, conformity, and shipment

AS9120B Quick Reference

AS9120:2016 Clauses	Summary of Requirements
8. Operation	
8.1 Operational planning and control	Requirements; criteria; resources; controls; outsourcing;
0.1 Operational planning and control	critical items; scheduled events in planned sequence
8.1.1 (Not Used)	(Only in AS9100D)
8.1.2 Configuration Management	Identify and control physical and functional attributes
8.1.3 (Not Used)	(Only in AS9100D)
8.1.4 Prevention of Counterfeit Parts	Plan, implement, control processes to prevent counterfeit use
8.1.5 Prevention od Suspected Unapproved Parts	Prevent release of unapproved and suspected parts
8.2 Requirements for products and services	
8.2.1 Customer communication	Information; inquiries; changes; complaints; property
8.2.2 Determining requirements for products and services	Defined requirements; legal requirements; meet claims; determine special requirements; operational risks
8.2.3 Review of requirements for products and services	
8.2.3.1 (untitled)	Customer; organization; legal; differing from prior expressions; coordinated review; negotiation if requirements cannot be met
8.2.3.2 (untitled)	Records of review results; new requirements
8.2.4 Changes to requirements for products and services	Amended documents; awareness of changes
8.3 Design and development of products and services	
8.3.1 General	Process established; implemented; maintained
8.3.2 Design and development planning	Stages; controls; activities; reviews; roles; resources
8.3.3 Design and development inputs	Functions; performance; legal requirements; standards
8.3.4 Design and development controls	Results; reviews; verification; validation; actions; records
8.3.5 Design and development outputs	Inputs met; adequate; acceptance criteria; safe provision
8.3.6 Design and development changes	Identify, review; control; no adverse impacts; records; notify customer about changes affecting their requirements
8.4 Control of externally provided processes, products and	
services	
8.4.1 General	Controls; evaluation; selection; monitoring; re-evaluation; customer-designated sources; risks of external providers
8.4.1.1 (untitled)	Approval status; external provider register; periodic reviews
8.4.2 Type and extent of control	Potential impact; effectiveness of controls; verification;
	performance; verification and validation based on risk
0.4017 11 1 1 1 1	Approvals; interactions; controls; verification; validation;
8.4.3 Information for external providers	use of statistical techniques; flow down; right of access
8.5 Production and service provision	
8.5.1 Control of production and service provision	Characteristics; measurements; competencies; human error; acceptance and rejection criteria; sampling plan; workmanship
8.5.1.1 Control of Equipment, Tools and Software Programs	Validation; maintenance; storage; periodic condition checks
, , , , , , , , , , , , , , , , , , , ,	Outputs; identification; status; traceability;
8.5.2 Identification and traceability	actual vs. required configuration; acceptance authority media;
0.0.2 Identification and traceability	control of unserviceable product; split product
8.5.3 Property belonging to customers or external providers	Identify; verify; protect; safeguard; report if unsuitable
· · · · · · · · · · · · · · · · · · ·	Preserve outputs to ensure conformity to requirements;
8.5.4 Preservation	cleaning; foreign objects; labels; warnings; shelf-life; rotation
	Potential undesired consequences; lifetime; feedback;
8.5.5 Post-delivery activities	product/customer support; problems detected after delivery
8.5.6 Control of changes	Review and control changes; authorization; needed actions;
	approval of production or service provision changes

AS9120B Quick Reference

AS9120:2016 Clauses	Summary of Requirements
8. Operation	
8.6 Release of products and services	Verify requirements met; evidence of conformity; required documents present at delivery; certifying statement
8.7 Control of nonconforming outputs	
8.7.1 (untitled)	Correction; containment; return; inform customer; concession; documented process; dispositions; scrap; counterfeit parts
8.7.2 (untitled)	Record of nonconformity; actions; concessions; authority
9. Performance evaluation	
9.1 Monitoring, measurement, analysis, and evaluation	
9.1.1 General	What done; methods; when measured; results; performance
0.4.2 Customer actisfaction	Perceptions; how obtained, monitored, and reviewed;
9.1.2 Customer satisfaction	delivery performance; complaints; corrective action requests
9.1.3 Analysis and evaluation	Conformity; performance; improvement needs
9.2 Internal audit	
9.2.1 (untitled)	Planned intervals; conformity to requirements; effectiveness
9.2.2 (untitled)	Audit frequency; methods; criteria; scope; results; actions
9.3 Management review	
9.3.1 General	Action status; audits; issues; resources; performance
9.3.2 Management review inputs	Objectives; performance; actions; results; on-time delivery
9.3.3 Management review outputs	Decisions; actions; improvements; evidence of results; risks
10. Improvement	•
10.1 General	Improve products, services, and QMS; address future needs
10.2 Nonconformity and corrective action	
10.2.1 (untitled)	Correct; eliminate causes; review effectiveness; update risks;
	human factors; flow down; documented process
10.2.2 (untitled)	Evidence of nonconformities; actions taken; results
10.3 Continual improvement	Improve suitability, adequacy, and effectiveness of system;
	monitor implementation; evaluate effectiveness

This reference is a quick clause-by-clause summary of the AS9120B requirements. The AS9120B clause titles and key requirements beyond those in ISO 9001:2015 are shown in a unique red font.

See the actual AS9120B standard for a complete description of the requirements.

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